

# iPD Service Centre

# WORK ORDER

Date:

Name/Business Name:

FOR MAIL INS  
Full address:

Contact number:

Email:

Device:

Model/Type:

Serial number:

Please describe the problem as clearly as possible:

**PIN/PASSWORD:**

Our quoted repair cost:

Is the information backed up, please circle

**YES/NO**

I authorise iPD Service Centre to undertake any repair work as required up to the quoted value. If other faults are found, iPD will gain my verbal approval before continuing.

All work is guaranteed for 6 months, except for damage caused by factors other than normal usage.

**PLEASE NOTE: If possible, all settings and information in your device should be backed up prior to sending your device.**

While all effort will be made to retain stored information, it cannot be guaranteed.

**WE RECOMMEND BACKING UP WHERE POSSIBLE, WE ARE NOT RESPONSIBLE FOR YOUR DATA**

Non repairable devices must be picked up within 30 days otherwise they are forfeited for parts.

I agree to pay all charges incurred under these trading terms.

Signed:

**Please enclose this completed form with your phone in the supplied padded bag and follow the enclosed freight instructions, or simply drop it off to the address below.**

**iPD Service Centre**  
Suite 6A, 47 Neridah St. Chatswood NSW 2067  
Phone 02 9412 4368  
Email [repairs@iphonedoctor.com.au](mailto:repairs@iphonedoctor.com.au)

# FREIGHT INSTRUCTIONS

If you're unable to personally deliver your device to our office, Please follow these instructions to get it to us safely.

## **Complete the attached Work Order.**

Wrap up your device using bubble wrap, place it inside a padded bag or box, add the completed Work Order and seal it up.

For the complete security of your phone, we recommend you ship it to us either Registered Post (insured) or Express Post Platinum (recommended). Packages can get lost in regular Parcel Post and we are not responsible for your phone until we receive it.

## **Address it to:**

iPD Service Centre  
Suite 6A / 47 Neridah Street  
Chatswood NSW 2067

When repairs are complete, we will return it to you via one of the methods above, so it will require a signature from you at time of delivery.

Any questions regarding shipping details, please email us at [repairs@iphonedoctor.com.au](mailto:repairs@iphonedoctor.com.au)

Thank you,

**iPD Service Centre**